

### Abstract of the Disclosure

Occupants of a building are able to submit complaints regarding operating conditions, such as temperature, humidity and air quality, via a web site on an Intranet or Internet. The server for the web site logs the complaints and current  
5 environmental conditions in a storage device. The server also applies a filter criterion to each complaint and when the complaints satisfy the filter criterion a warning is sent to building management personnel. This filtering process enables the building management personnel to be  
10 alerted when the number of complaints exceeds a given number or when specific classes of occupants submit a complaint.

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